

**Breakout no 1 – LR group – raw output**

**How important is standardisation in this process?**

- Benefits
  - Harmonise suppliers
  - Simplify work
  - Transparency
  
- Standardisation
  - Frame work 'a template'
  - Supplier's production process meeting the customer's need
  - Management of the supply chain
  - Supplier management
  
- Applicability
  - Acquisition of services
  - Long term rather than short term
  - Use of sub-contractors
  - Bilateral rather than unilateral relationships
  - All cultures?
  
- Issues
  - Collaboration (exclusion of others)
  - Partnership leading to acquisition
  - Framework agreement implied
  - Standards stop people thinking
  - Why a new procedure if already ISO (9001?) certified?
  - Bureaucracy and inflexibility of ISO
  - Multi-lingual requirement