

Production Partnership Management

PPM Document walk through – Ray Patrucco



Opportunity to: walk through the main features of the paper and some of the elements that we would like your input into.

I don't intend here to go over all the detail of the content – rather the structure, the main elements of the document. Some of my colleagues have been or will be going into more detail on the workings of PPM

Over the next 3 days feel free to discuss the document with myself, Steve and Keith any issues or suggestions you may have. Feel free to raise issues during the break out sessions or if you prefer leave a note in the suggestion box:

- something you would like covered in the document (or taken out)
- Clarification of any part of the document
- Something you would like covered by the team as a whole (panel discussion on Friday)
- Most of all we would like you to consider the value of the document and how closely it describes or needs to describe PPM

Even after these 3 days I think we will be looking to offer some time for reflection and further comment. We can consider this over the course of the workshop.

All your notes and comments will be considered

Please remember it is a draft document – we have started on your behalf - this is your chance to have input into a document we hope we will all benefit from.

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Title



Geographic Information - Production Partnership Management Guide

Draft!

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Draft document

Put together by a small team based on OS experience, use of ISO documents 9001, 9004, 19113, 19114, 19138 as well as Lean Management guides and others.

I am the author!

It has been drafted in the language of a guide – ‘should’ rather than ‘shall’
Is this right?

Scope – the ‘what’



- Customer & Supplier partnership
 - The requirement
 - The quality of the process
 - The quality of the product
- Accreditation
- All Geographic Information?

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Application – all Geographic Information? For example:

Digital data (topographic, transport network, address)

Gazateers,

Maps

Imagery

DTMs

Other applications?

Terms and definitions



- OED definitions?
- Other terms we need to define?
- Acronyms?

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Have we used the correct words in the right context?

Are there terms we need to define or clarify?

OS loves acronyms!! We've tried to avoid them in the document. If we use any in the presentations please ask us what we mean!

Principles of PPM



- Adapted from Ordnance Survey experience
 - collaborative
 - improving
 - cost reduction
 - workflow
 - reduce post processing

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OS experience of production and management of external contracts as well as Lean Management principles

Working together

Improving (data quality, process quality, management quality)

Reduction in effort and therefore cost

Smoothing the workflow. eg. preventing bottlenecks

Reducing the need for rework and retest

PPM Model

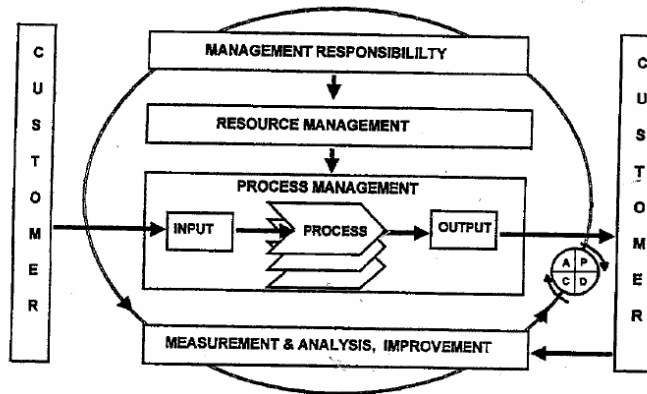


Figure 1 - Quality Management Process Model

taken from ISO9004: Quality Management Systems - Guidelines

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This model is taken from ISO9004

It seems a good basis from which to create a model for PPM

The middle section is really the supplier workflow (as we describe it)

What we would like to introduce:

- partnership relationship
- accreditation

We would like your thoughts on this

Responsibilities of customer and supplier



- Key responsibilities of both parties

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Self explanatory, this section identifies what we think are the key responsibilities within this partnership relationship

Those of the customer and the supplier

Accreditation (1)



- Purpose
 - Manage requirements
 - Manage demand
 - Complete work package
- Informative elements

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Purpose - The 3 elements we have identified is the basic process we work to for any production activity

My colleagues will be going into these in some depth tomorrow

This section really represents the informative elements – the how. As it is been written as a guide these are not requirements – they could be – what do you think?

Accreditation (2)



- Levels
 - Basic
 - Operational
 - Full
- Maintenance

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Levels and Maintenance – more information on the detail as the workshop progresses

Levels – incremental development of confidence in supplier ability

Customer and supplier confidence

Maintenance – how a supplier maintains accreditation – it is not a one off, this is where the partnership relationship really does help

Annexes



- Lean Principles
- Workflow scenarios
- AQL statement

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Supporting information

The five lean principles on managing the supply that we have built much of our work on.

Work flow examples of how we manage requirement, manage demand and completing the work – both internal and external suppliers. We have included examples of roles within the workflows

Do we need to bring the roles into the body of the document?

Example AQL statement – real document (with some minor changes) – how we measure the quality of the work undertaken by an individual

Summary



- Draft document
- Main elements
- Your input required

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Any thoughts or questions?

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